VICTOR

Victor for Agents playbook

Simplify your business, amplify your returns

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Victor for Agents reaffirms our commitment to agents with an intuitive user interface, fast return on quotes, end-to-end quote, bind and policy issuance, and access to multiple top insurance providers and competitive products.

Lucrative

Increase profitability through operational efficiency. Victor for Agents lets you quote, bind and issue in minutes.

Simple

Policy issuance has never been so easy. Enter your client's information into Victor for Agents once and get quote options for Business Owners Policies, Cyber, Flood, General Liability, Professional Liability, and Workers Comp.

Fast and flexible

Victor for Agents lets you work remotely and manage your new business anywhere, anytime.

Most small new business accounts require a few questions to obtain a quote. Quotes can then be bound instantly in Victor for Agents.

Superior coverage

- Business Owners Policies
- Cyber
- E&S General Liability and Property
- Flood
- General Liability
- Professional Liability
- Workers Comp (including high hazard)

Customer support

Contact our sales team via email/phone

Call (833) 423-0746

- Select Option #1 for service questions
- Select Option #2 for sales team

Use the Online Chat on victorforagents.com
Monday - Friday, 8:00 AM ET - 9:00 PM ET.

Top rated providers

AMERISAFE, AmTrust Financial, btis, Coalition, CNA, coterie, EMPLOYERS, HISCOX, Homesite, Liberty Mutual Insurance, MARKEL, NEPTUNE, Pathpoint, RAINBOW

Let us help you grow your business

Register at victorinsurance.com and start quoting!

Register at victorinsurance.com

New users

All Victor for Agents users must have their own username and password. Please follow the instructions below to create an account.

- Visit victorinsurance.com and select “log in/register.” Then select “Register.”
- Select “I am an insurance agent/broker.”
- Then select the second option “BOP, Cyber, E&S General Liability and Property, General Liability, Professional Liability, and/or Workers Comp for small businesses (available on Victor for Agents).”
- Answer the final question “Does anyone in your office have access to Victor for Agents” and complete the registration form.
- You will receive an email from the Victor Team if any additional information is needed.
- Once your agency license and E&O are validated, you will receive a Welcome email including your personal login details.

Returning users

- If you already have a Victor account, visit victorinsurance.com and select “log in/register” to start quoting!
- If you think you may already have a Victor account, but are having trouble logging in, email victorforagents@victorinsurance.com for assistance.

Registration or login questions?

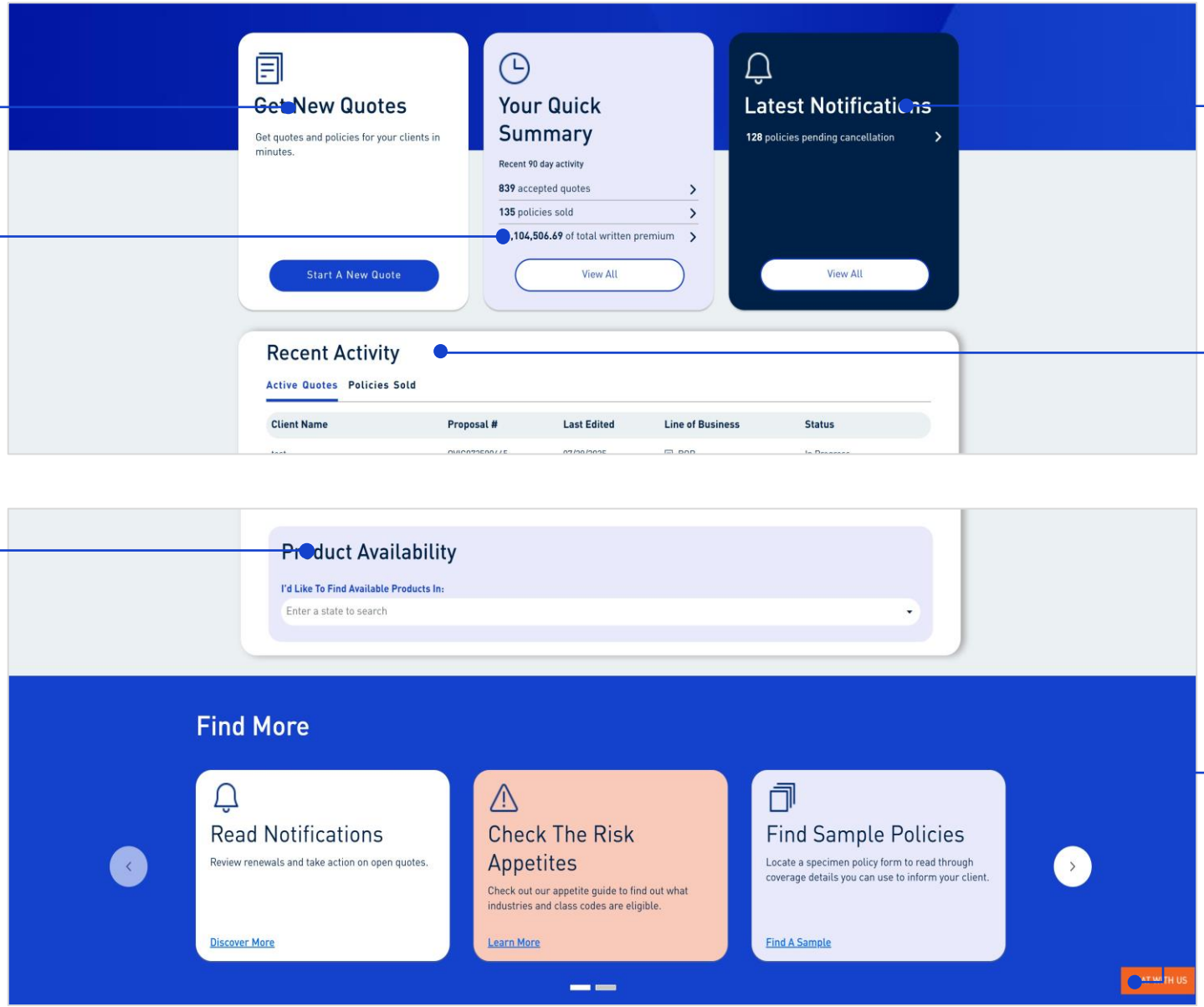
Email victorforagents@victorinsurance.com

Navigate the Victor for Agents dashboard

Start a new quote.

Summary of all quotes, policies and written premium.

Learn what products are available for your clients by state.



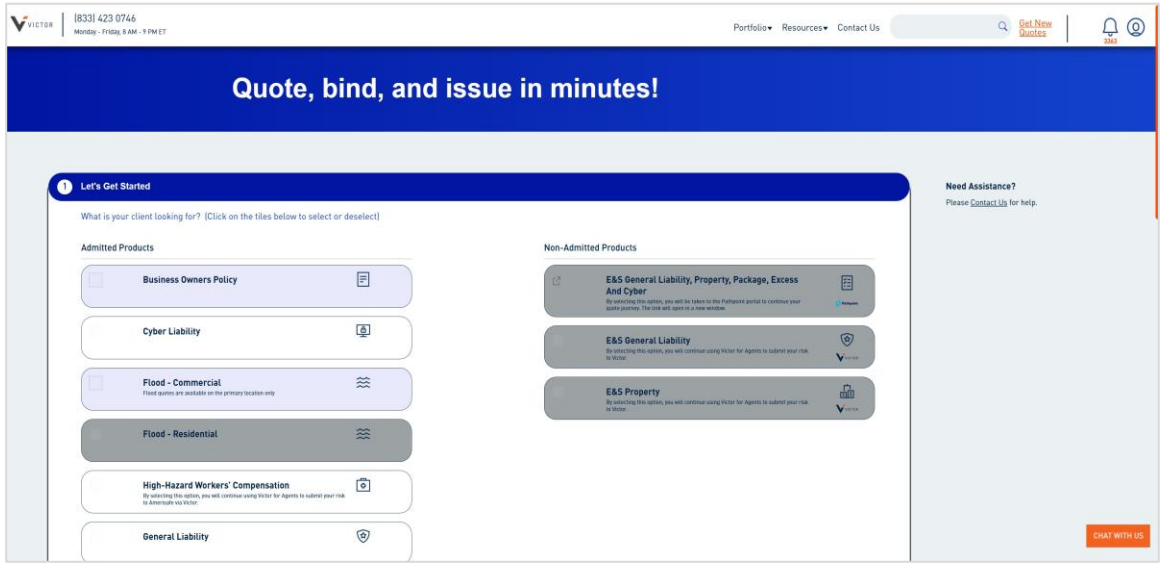
Your to-do list.

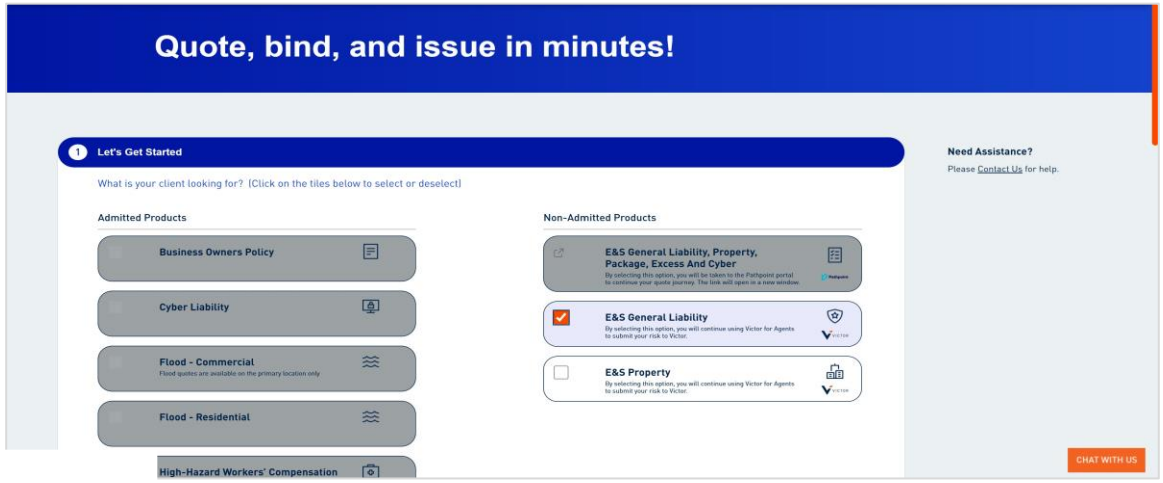
Snapshot of recent activity including details on saved Quotes and Policies written. Click “See All Pending Quotes” for the full list.

Use the online Chat Feature for immediate assistance.

Start quoting

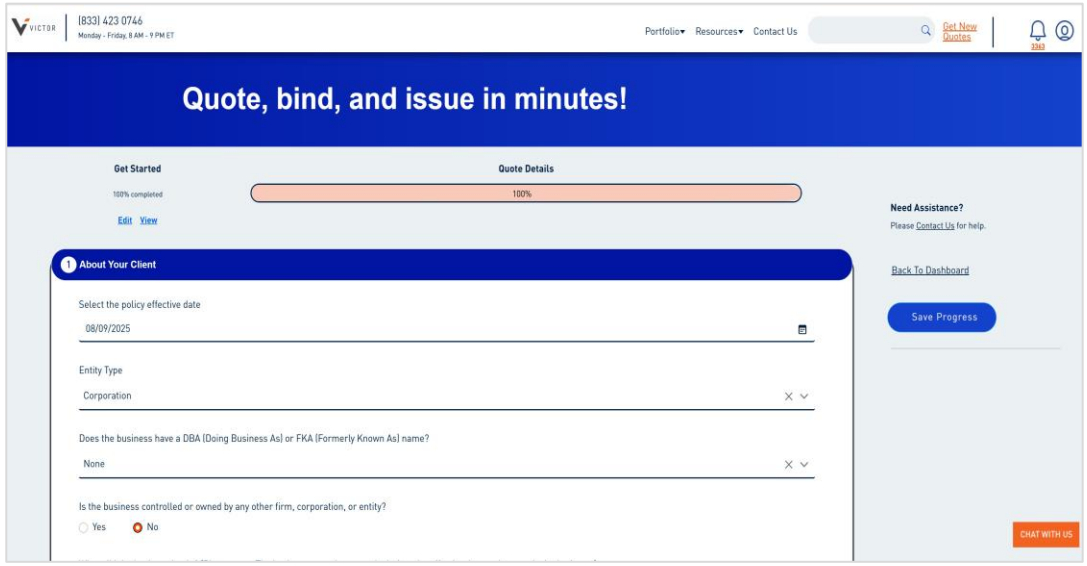
To get started, choose the coverages you want to quote (admitted or non-admitted) and enter basic agency information.





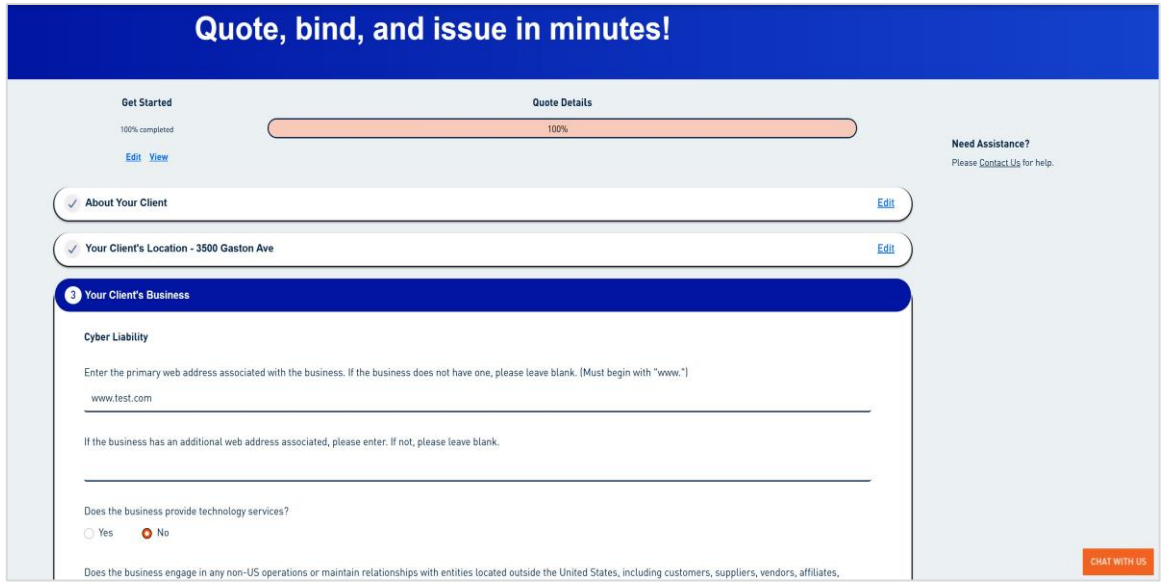
Enter client data

Next enter details including location and operations information.



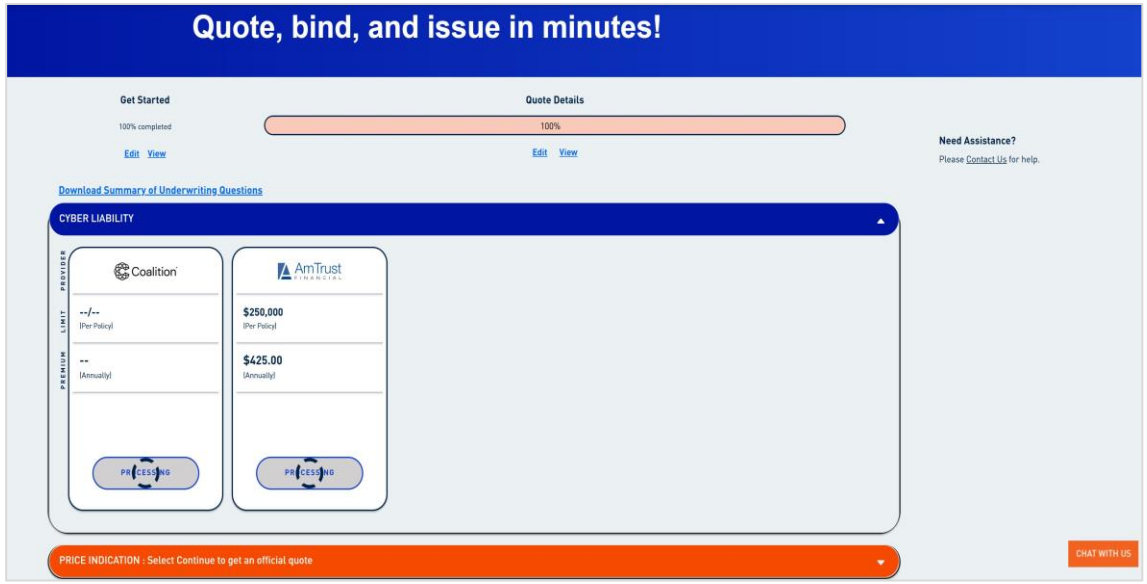
Enter quote details

Then policy details for all coverages you wish to quote including your client's business, property, liability and optional coverages.



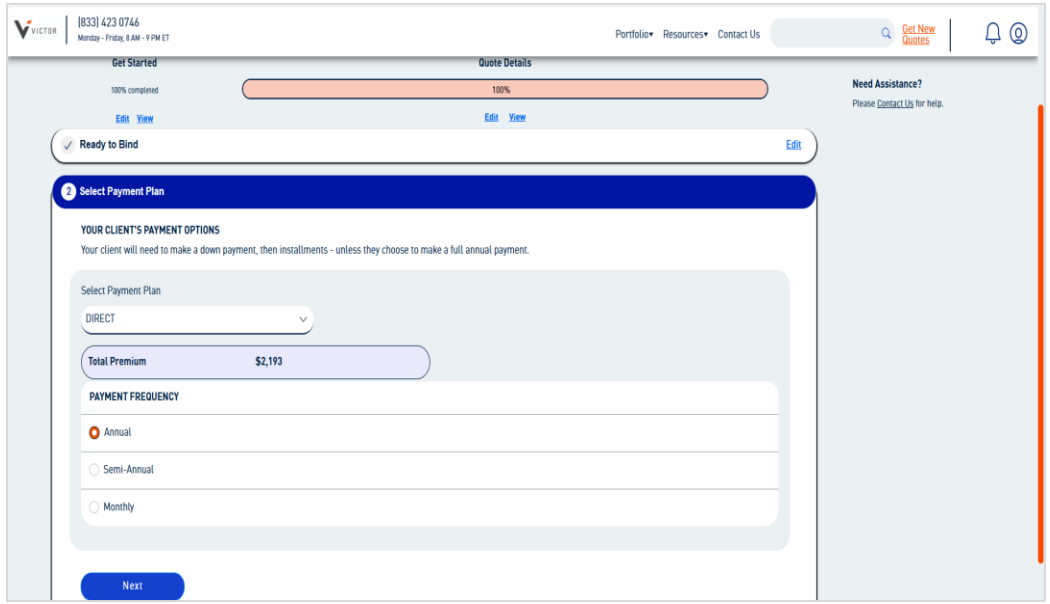
Review quote options

Next you will review and select the quote options.



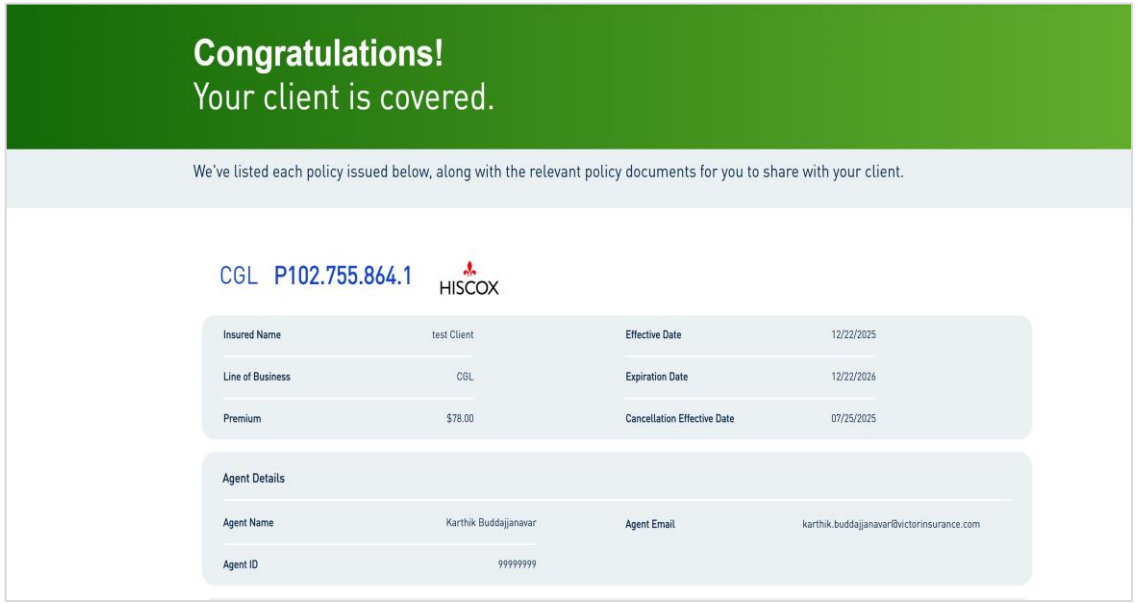
Select payment option and bind

You will also receive details on payment options and instructions.



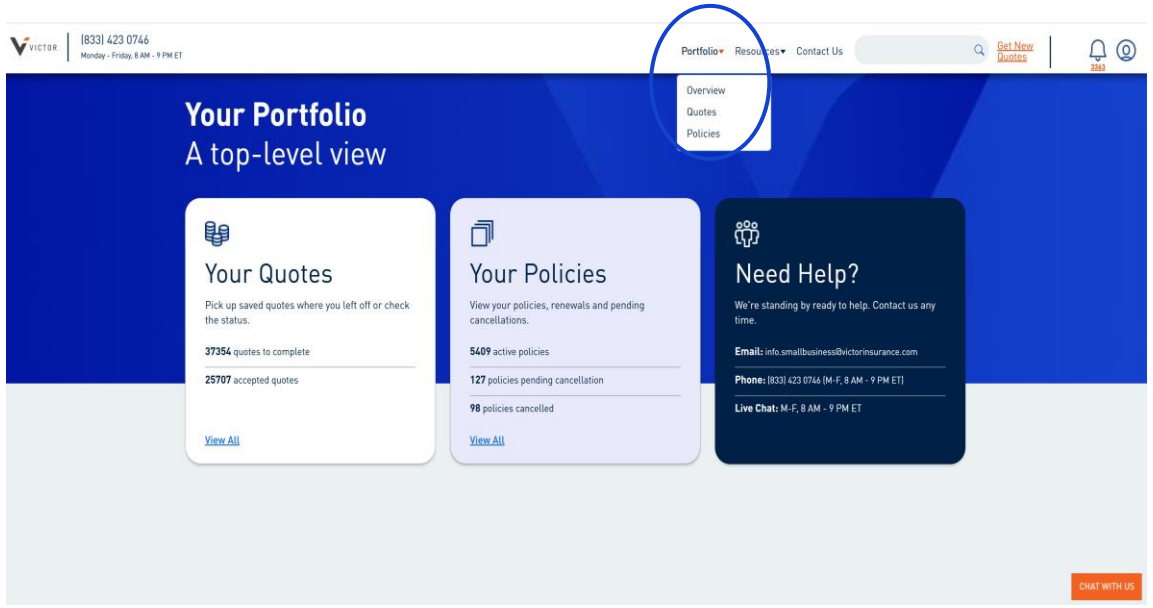
You're all set!

Your client covered.



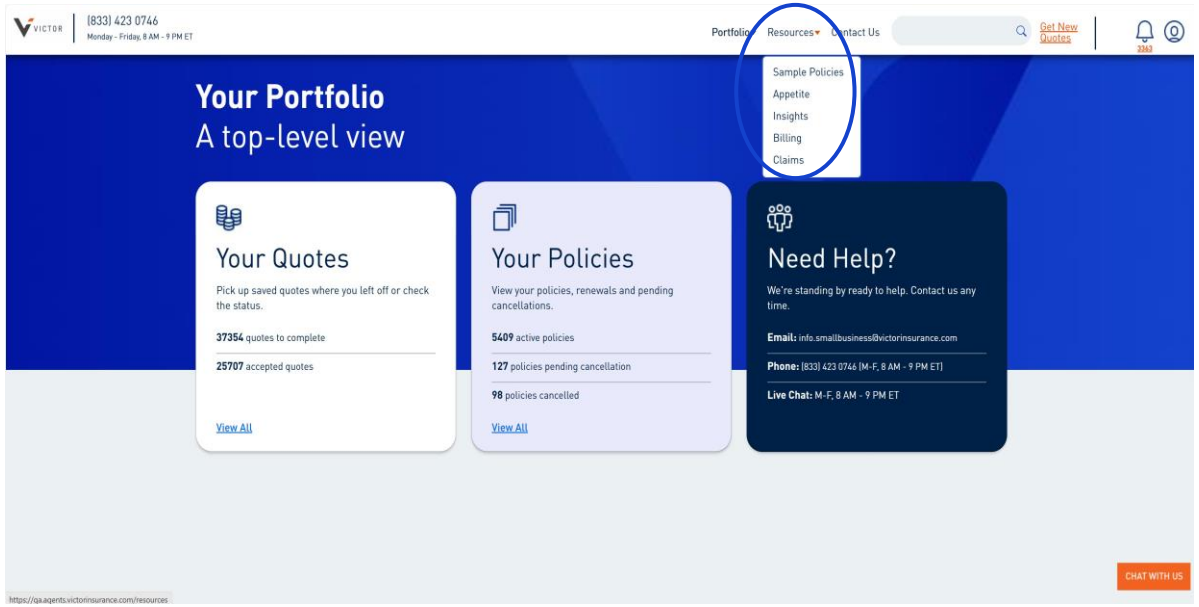
Your portfolio

Select “Portfolio” and then “Policies” to review your policy documents.



Broker resources

Select “Resources” to find specimen policies, appetite guides and the latest broker resources.



Frequently asked questions

General Victor for Agents questions

How do I log into Victor for Agents?
Visit victorinsurance.com and select "Login/register." Then enter your email address and password and click "Log in."

I am trying to reset my password but have not received the email with reset instructions. Please check your Spam/Junk folder. If you still do not see the password reset email, please email victorforagents@victorinsurance.com for further assistance.

I received an "invalid" error for the FEIN number I entered.
This is an indication that the risk has already been quoted through another distribution channel and the market has been blocked.

Where can I find the policy documents?
In the top Menu, select "Portfolio" and then "Policies" to find policy documents.

How does my client pay for the policy?
Payment requirements vary by provider. Please click here for additional information on billing options and requirements.

How do I update my agency's E&O renewal?
Email a copy of your agency's updated E&O renewal declaration page to compliance@victorforagents.com or submit online.

Customer support

General Victor questions

Call (833) 423-0746 or email info.smallbusiness@victorinsurance.com

Technical questions

Online Chat in Victor for Agents available Monday-Friday from 8:00 AM ET – 9:00 AM ET

If you experience issues logging in, email victorforagents@victorinsurance.com

If are a first-time user, visit victorinsurance.com and select "Log in/register" to create a Victor account.

How do I report issues with Victor for Agents?

Please email as much information as possible to victorforagents@victorinsurance.com including:

- Date/time of error
- Login ID
- Which browser you are using
- Screenshot of error message

If possible, please attempt to access the site from another computer before contacting the support team. If you are able to access Victor for Agents from another computer with no issues, this indicated there may be an issue with your computer and connection.

VICTOR

Visit us at victorinsurance.com to learn more.

This document is for illustrative purposes only and is not a contract. It is intended to provide a general overview of the program described. Please remember only the insurance policy can give actual terms, coverage, amounts, conditions and exclusions. Program availability and coverage are subject to individual underwriting criteria.

Victor Insurance Services LLC in MN | DBA in CA and NY: Victor Insurance Services | CA Ins. Lic. #0156109

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