



Telemedicine powered by Maple

Victor plan members with extended health care coverage have access to Maple's telemedicine service at no cost, which provides direct access to doctors within minutes from anywhere, at any time.

Highlights of telemedicine powered by Maple

Maple is Canada's leading telemedicine provider and the only 24/7, coast-to-coast provider of telemedicine. Here are a few of the highlights of Maple's telemedicine service:

- Health concerns don't always arise during business hours. That's why Maple offers 24/7 coverage – so the health of our plan members never skips a beat.
- Maple provides immediate access to high quality doctor care on every interaction, with no barriers or intermediaries. This means no waiting, and no unnecessary trips to the ER or clinic.
- Maple's best-in-class virtual medical record makes it easy to access health records on the go and share with other providers to improve care. Prescriptions and other features are managed directly on the app.

Benefits

Maple's telemedicine service keeps plan members healthy and at work. By providing immediate access to doctors and referrals to specialists, telemedicine reduces time away from the office, improves productivity and reduces stress. The statistics tell the story best: over 65% of Maple visits prevent a workplace absence.

Use Maple anytime, for many common medical issues

Maple doctors can safely and accurately diagnose and address the majority of common illnesses and medical issues, including but not limited to:

- Abrasions
- Bites and stings
- Body aches
- Bronchitis
- Earaches
- Fever
- Flu
- Insomnia
- Migraines
- Mild lacerations
- Nasal congestion
- Pinkeye
- Respiratory infections
- Sinus infections
- Skin infections
- Sore throats
- Sprains and strains
- Urinary tract infections

Fee structure

Victor plan members with extended health care coverage will be able to access Maple at deeply discounted rates.



~~\$0~~ ~~\$49~~

DAYTIME

7 a.m. to 11:59 p.m.
Monday - Friday



~~\$0~~ ~~\$79~~

WEEKEND

7 a.m. to 11:59 p.m.
Saturday, Sunday and holidays



~~\$0~~ ~~\$99~~

OVERNIGHT

midnight to 6:59 a.m.
Everyday

About the Victor Group Benefits program

Group and retiree benefits. That's what we do. We know the challenges independent businesses and retired individuals face when they're looking for the right coverage. We help by working with first-rate partners and drawing on their expertise to provide clients and plan members with an outstanding range of options for sustainable coverage.

We're not a traditional insurer; we work with carefully selected partners, all leaders in our industry. By dealing with highly-rated benefits providers, we offer stable, well-established insurance markets for your insurance. Victor Canada is part of Victor Insurance Managers LLC, the largest Managing General Underwriter (MGU) in the world, and we benefit from its scale, strong governance and regulatory compliance.

Victor Central

Plan members can now submit claims and access key health services like Maple in one place—**Victor Central**, our Claims & Digital Wellness Centre. It's a direct link from GB Connect, Victor's portal.

Log in to victorinsurance.ca/gbconnect for more information.

The Telemedicine Service is provided by Maple.

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